

Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit <https://www.atlona.com>.

Product Information	
Model Numbers	AT-HD-SC-500
Manufacturer	Atlona Inc
Address	70 Daggett Drive, San Jose, CA 95134
Engineer	Mark Oakes

Volatile Memory

This product contains: DRAM, SRAM Memory

Size	User Modifiable	Function	Process for Clearing
Yes - for MCU	No	Internal SRAM for product operation	Power cycle product

Non-Volatile Memory

This device uses on-board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
32MB	No	To store product firmware over several internal subsystems as noted	Atlona hardware tool

Size	User Modifiable	Function	Process for Clearing
256kB	Yes	To store function settings	Atlona hardware tool

Media

This product does not contain media storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

Summary

The AT-HD-SC-500 does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.